The City of Pittsburgh Modernizes Their Waste Collection Process While Combating Climate Change





VICTOR STANLEY RELAY® STREET LEVEL SENSING[™] & WASTE CONTROL SERVICE



The City of Pittsburgh Modernizes Their Waste Collection Process While Combating Climate Change



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Pittsburgh, Pennsylvania, is a city rich with industrial legacy, but is forward thinking in its relationship with technology. When city leaders were tasked with updating their waste collection process to reduce inefficiencies and provide cleaner streets, they turned to a data-driven solution. A solution that fits hand-in-glove with their ambitious goals in the fight against climate change – taking steps towards reducing greenhouse gases, curbing CO₂ emissions, increasing renewable energy use, and attempting to achieve Zero Waste.

For the modernization of their trash collection system, the city recognized a significant problem of not knowing which of their 2,000 litter receptacles required collection at any particular time. Without data about fill levels, they had no choice but to drive the full collection routes every day. Inevitably, some containers would be already overflowing by the time the crew arrived, and other areas would have no containers requiring collection, but each receptacle had to be serviced.

In 2016, Pittsburgh began implementing the Victor Stanley Relay[®] smart waste management system to upgrade to a more efficient waste collection process. Using sensors embedded within their litter receptacles that measure how full the containers are, and then transmit that information to the people responsible for collecting them, the city found a way to create and utilize



real-time data – from the very company whose containers were already ubiquitous on the city's streets. With the Relay system's built-in GPS used for managing their waste receptacle inventory, the city planned a staggered rollout of more than 200 containers in each of its six divisions and has deployed more than 1,200 Relay containers as of June 2019.



Relay sensor with replaceable batteries embedded within dome lid

The data gathered from this deployment reflected the astonishing statistic that, on any given day, an average of only 13% of the city's containers would reach the 90%-full threshold that represents critical need for collection.



Relay-enabled SD-42 being serviced on a Pittsburgh street



| Number of containers collected (Daily sample) | | | | | | | | | | |
|--|-----------------|----------------------|--|--|--|--|--|--|--|--|
| Division | Before Relay | At least 90% full | | | | | | | | |
| DIVISION 1 | 158 | 2 | | | | | | | | |
| DIVISION 2 | 300 | 41 | | | | | | | | |
| DIVISION 3 | 290 | 16 | | | | | | | | |
| DIVISION 5 | 250 | 26 | | | | | | | | |
| DIVISION 6 | 134 | 6 | | | | | | | | |
| TOTAL | 1,132 | 91 | | | | | | | | |

| Costs | | | | | | | | | |
|-----------------------|--------------------|----------------------|--|--|--|--|--|--|--|
| Туре | Unit | Daily | | | | | | | |
| Laborer* Driver* | \$19.52 \$21.52 | \$193.64 \$213.48 | | | | | | | |
| Equipment & Fuel** | \$36.84 | \$294.72 | | | | | | | |

Actual Collection Efficiency Rate % by Collection Preference & Savings

| SAVINGS (EQUIPMENT & LABOR) | | | | | | | | | | |
|--|---|--|--|--|--|--|--|--|--|--|
| Percent | Monthly | Yearly | | | | | | | | |
| Original Estimate | \$45,734.76 | \$548,817.11 | | | | | | | | |
| At >=75% | \$85,051.96 | \$1,020,623.53 | | | | | | | | |
| At >=80% | \$91,355.06 | \$1,096,260.78 | | | | | | | | |
| At >=90% | \$128,369.87 | \$1,540,438.38 | | | | | | | | |
| SAVINGS (EQUIPMENT ONLY) | | | | | | | | | | |
| SAVII | NGS (EQUIPMENT O | INLY) | | | | | | | | |
| SAVII Percent | NGS (EQUIPMENT C Monthly | INLY) Yearly | | | | | | | | |
| SAVII Percent Original Estimate | NGS (EQUIPMENT C Monthly <i>\$22,280.83</i> | Yearly <i>\$267,369.98</i> | | | | | | | | |
| SAVII Percent Original Estimate At >=75% | NGS (EQUIPMENT C Monthly <i>\$22,280.83</i> \$43,931.90 | NNLY) Yearly <i>\$267,369.98</i> \$527,182.78 | | | | | | | | |
| SAVII Percent Original Estimate At >=75% At >=80% | NGS (EQUIPMENT C Monthly <i>\$22,280.83</i> \$43,931.90 \$46,997.79 | NNLY) Yearly <i>\$267,369.98</i> \$527,182.78 \$563,973.47 | | | | | | | | |

A cost savings analysis ⁽¹⁾ provided even further justification for collecting only the containers which reach at least 90% full, instead of collecting containers regardless of fill level. Incorporating wages for the truck drivers and laborers, and the costs of equipment and fuel, the savings analysis shows that the 90% full collection model can achieve an average monthly savings of more than \$128,000. This translates to roughly \$1.54 million over the course of a year. Even if the city took a more conservative approach and collected only containers at least 75% full, they would still save an average of more than \$1 million per year.

"I believe it's going to be almost a couple million dollars savings." -Mike Gable,

City of Pittsburgh Public Works Director⁽²⁾

Equipment depreciation costs are reduced, fuel use is significantly reduced, and the laborers previously making superfluous trips to unfilled containers can be reallocated towards higher priority items instead. Many of these tasks have an immediate and tangible impact on the public, such as responding to citizen-initiated 311 requests, street cleaning, and filling potholes. Pittsburgh's Public Works Department used this data to determine that they could reduce the number of employees previously occupied exclusively with trash collection from 25 down to 9. Instead of downsizing the department, the other 16 employees are being reassigned to tasks such as "more lot cleanup, more getting into the catch basins, pruning trees, things that have been waylaid for years" according to Public Works Director Mike Gable.⁽²⁾ Internalizing this information and having a better understanding of how many containers are filling up on a given day – and how much time was being spent servicing containers unnecessarily – also gave the city confidence to consolidate their six divisions



A recent version of the Relay sensor

into a single, streamlined central litter division. "Based on our analysis, we expect that the smart litter cans will give us the ability to make process improvements that will reduce the amount of labor hours spent on emptying garbage cans by at least half," said Matthew Jacob, a project manager with the city's Department of Innovation and Performance.⁽³⁾

Pittsburgh is also gathering statistics -

recorded by the Relay[®] sensors — about which containers are being overutilized and are filling up extremely quickly, and which are being underutilized, and going days at a time without filling up. This allows Pittsburgh to make data-driven decisions on where would be the optimal areas to relocate containers within the city, or to determine if additional containers are needed to contend with the amount of trash generated in specific locations.

In May 2018, Pittsburgh approved the Climate Action Plan 3.0, which spells out their goals for helping to curb climate change by 2030. Among those goals are a 50% reduction in transportation emissions and reaching Zero Waste throughout the city. To help attain the goal of diverting trash from landfills, Pittsburgh will continue to leverage their existing Relay containers and the data they gather, which measures key factors, including how long it typically takes for containers to fill up, and how often collections are taking place.



Relay web portal showing the locations of all of Pittsburgh's containers



Relay web portal showing detailed information on a specific container



The Relay routing system navigates to only the containers in need of collection

Using the Relay[®] routing algorithm to determine the most efficient path for reaching only the containers that require collection will also reduce the amount of time that these diesel heavy trucks will spend on the road. The amount of CO₂ produced by heavy diesel trucks in Pittsburgh's fleet that are maintaining a standard waste collection operation driving to every container - could be reduced dramatically by changing to a more efficient collection operation, where only containers reaching at least 90% full are serviced. This reduction could be as high as 19,000 kg of CO₂ per month, which is roughly equivalent to 20,000

pounds of coal burned. Additionally, the more efficient collection route would mitigate emissions not only from the collection vehicles themselves, but also from the other vehicles nearby, which will experience fewer traffic delays caused by trucks on prolonged collection routes. "The supervisors on any given day should be able to generate the number of cans that need to be emptied and the route that the driver should take" Gable said.⁽²⁾

Additionally, once enough data has been gathered to determine exactly how many of these refuse trucks are actually required for a full collection schedule, the city can strategically decide how best to downsize its fleet.



Sources: Greenhouse Gas Equivalencies Calculator, US EPA. Carbon Footprint Calculator, FleetNews. City of Pittsburgh Street Division Information, Matthew Jacob Email correspondence, May 31, 2018.





Relay-enabled SD-42

Using the Victor Stanley Relay® system, the City of Pittsburgh is overhauling not just the day-to-day practice of their waste collection, but also determining how best to pick up trash within the city. Instead of being constrained by the "this is how we've always done it" process of many other major cities, Pittsburgh looked to the edge of innovation to completely modernize this crucial aspect of public works, using an approach driven by real data collected from the actual city streets. With the Relay system's data and the other The city is also approaching the task of CO₂ reduction by way of carbon sequestration from the 40,000 trees the city currently has street-side. The Relay system can enhance this initiative as well, using its environmental sensors to measure the temperature of every container within the city. When these sensors determine an area has atypically high temperatures, the city can then evaluate and determine if there is insufficient tree coverage, which would provide analytical support for planting trees there in the future.

"The smart cans allow **NPW** to offer better refuse services to **Pittsburgh residents** and neighborhood business districts, while freeing up our workers to do other work to

keep the -Mike Gable,

City tidy." City of Pittsburgh Public Works Director⁽⁴⁾ Works Director (4)

technological tools at their disposal, Pittsburgh is well positioned to lead the way on two fronts - the global, ongoing battle against climate change, and the seemingly simple task of improving the way they collect trash.

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Appendix:

| Resources & Divisions (Current Operations & Deployment) | | | | | | | | | | | | |
|---|-------------|-------------|-------------|---|-------------|-------------|---|---|---|----|--|--|
| | 1 | 2 | 3 | 4 | 5 | | 7 | 8 | 9 | 10 | | |
| Daily Laborer FTEs | 1 | 1 | 1 | | 1 | 1 | | | | | | |
| Daily Driver FTEs | 1 | 1 | 1 | | 1 | 1 | | | | | | |
| Average No. Workdays Per Month | 20 | 20 | 24 | | 24 | 24 | | | | | | |
| No. Shifts | 1 | 2 | 2 | | 2 | 4 | | | | | | |
| Containers Serviced | 160 | 278 | 288 | | 248 | 143 | | | | | | |
| Monthly Labor Cost | \$8,142.34 | \$12,015.10 | \$14,418.12 | | \$14,418.12 | \$23,712.77 | | | | | | |
| Monthly Equipment Cost | \$5,894.40 | \$11,788.80 | \$14,146.56 | | \$14,146.56 | \$28,293.12 | | | | | | |
| Monthly Monitoring Cost | \$784.00 | \$1,362.20 | \$1,411.20 | | \$1,215.20 | \$700.70 | | | | | | |
| Total Monthly Cost | \$14,820.74 | \$25,166.10 | \$29,975.88 | | \$29,779.88 | \$52,706.59 | | | | | | |
| Original Estimated Monthly Savings | \$4,446.22 | \$7,549.83 | \$8,992.77 | | \$8,933.97 | \$15,811.98 | | | | | | |
| Collections at >= 75% Full | \$5,937.44 | \$17,316.24 | \$19,164.69 | | \$16,849.36 | \$25,784.23 | | | | | | |
| Collections at >= 80% Full | \$6,875.31 | \$17,949.92 | \$20,081.93 | | \$18,215.27 | \$28,232.64 | | | | | | |
| Collections at >= 90% Full | \$11,425.07 | \$21,466.83 | \$25,520.07 | | \$24,746.93 | \$45,210.95 | | | | | | |
| | | | | | | | | | | | | |
| Original Estimated Equipment Savings Alone | \$1,768.32 | \$3,536.64 | \$4,243.97 | | \$4,243.97 | \$8,487.94 | | | | | | |
| Collections at >= 75% Full | \$2,673.20 | \$8,749.72 | \$9,710.41 | | \$8,581.34 | \$14,217.22 | | | | | | |
| Collections at >= 80% Full | \$3,046.21 | \$9,046.56 | \$10,143.28 | | \$9,230.20 | \$15,531.54 | | | | | | |
| Collections at >= 90% Full | \$4,855.71 | \$10,694.02 | \$12,709.71 | | \$12,332.99 | \$24,645.57 | | | | | | |

Collection Efficiency Rate % by Collection Preference & Savings

| Savings (Equi | pment & Labor) | | Savings (| Savings (Equipment Only) | | | |
|-------------------|----------------|----------------|-------------------|--------------------------|--------------|--|--|
| Percent | Monthly | Yearly | Percent | Monthly | Yearly | | |
| Original Estimate | \$45,734.76 | \$548,817.11 | Original Estimate | \$22,280.83 | \$267,369.98 | | |
| At >= 75% | \$85,051.96 | \$1,020,623.53 | At >= 75% | \$43,931.90 | \$527,182.78 | | |
| At >= 80% | \$91,355.06 | \$1,096,260.78 | At >= 80% | \$46,997.79 | \$563,973.47 | | |
| At >= 90% | \$128,369.87 | \$1,540,438.38 | At >= 90% | \$65,238.00 | \$782,855.98 | | |

Assumptions

Vehicle Truck Model NPR Rear Loader | Diamondback | Isuzu 4HK1-TC, 215HP Transmission Aisin A465 automatic Fuel Economy 4.4 mpg

- Salary* Full-time equivalent (FTE) with benefits (Bill Crean Superintendent of Streets & Operations 1/30/2019) Diesel \$2.49 Per Gallon (2017 Average Price)

Equipment & Fuel** An Analysis of the Operational Costs of Trucking 2018 - Average Marginal Costs per Hour

The American Transportation Research Institute (ATRI)

Fuel Costs, Truck Lease or Purchase, Repair & Maintenance, Insurance Premiums, Permits and Licenses, Tires Actual (Deployment field data below)

Savings Savings derived from actual field data, service utilization, and ATRI research

| | Table 9: Average Marginal Costs per Hour, 2009-2017 | | | | | | | | | | |
|----------------------------|---|---------|---------|---------|---------|---------|---------|---------|--|--|--|
| Year | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | | | |
| Fuel Costs | \$19.41 | \$23.58 | \$25.63 | \$25.78 | \$23.29 | \$16.13 | \$13.45 | \$14.50 | | | |
| Payments | \$7.37 | \$7.55 | \$6.94 | \$6.52 | \$8.59 | \$9.20 | \$10.20 | \$10.39 | | | |
| Repair & Maintenance | \$4.97 | \$6.07 | \$5.52 | \$5.92 | \$6.31 | \$6.23 | \$6.65 | \$6.58 | | | |
| Truck Insurance Premiums | \$2.35 | \$2.67 | \$2.51 | \$2.57 | \$2.89 | \$2.98 | \$3.00 | \$2.95 | | | |
| Permits and Licenses | \$1.60 | \$1.53 | \$0.88 | \$1.04 | \$0.76 | \$0.78 | \$0.88 | \$0.92 | | | |
| Tires | \$1.42 | \$1.67 | \$1.76 | \$1.65 | \$1.76 | \$1.72 | \$1.41 | \$1.50 | | | |
| Driver-based | \$37.12 | \$43.07 | \$43.24 | \$43.48 | \$43.60 | \$37.04 | \$35.59 | \$36.84 | | | |
| Driver Wages (2017 Actual) | \$17.83 | \$18.39 | \$16.67 | \$17.60 | \$18.46 | \$19.95 | \$20.91 | \$21.52 | | | |
| Driver Benefits | \$6.47 | \$6.05 | \$4.64 | \$5.16 | \$5.15 | \$5.22 | \$6.18 | \$6.78 | | | |
| TOTAL | \$61.90 | \$68.21 | \$65.29 | \$67.00 | \$68.09 | \$62.98 | \$63.66 | \$66.65 | | | |

Appendix:

| | C | ontainers Re | quiring Colle | ction (Daily | Average) (| Only collectin | g at 90% full | or higher | | | |
|------|-----------------------------------|--------------|---------------|--------------|--------------|----------------|----------------|-----------|---|---|---------------|
| Year | Month Division: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | Total Average |
| 2019 | May 2019 | 18 | 53 | 41 | | 37 | 17 | | | | 33 |
| | April 2019 | 31 | 57 | 46 | | 35 | 21 | | | | 38 |
| | March 2019 | 24 | 53 | 44 | | 39 | 14 | | | | 35 |
| | February 2019 | 27 | 47 | 45 | | 46 | 15 | | | | 36 |
| | January 2019 | 30 | 44 | 39 | | 45 | 16 | | | | 35 |
| 2018 | Total Average 2018 | 29 | 7 | 23 | | 28 | 19 | | | | 23 |
| | December 2018 | 36 | 31 | 38 | | 32 | 19 | | | | 31 |
| | November 2018 | 34 | 11 | 42 | | 29 | 17 | | | | 27 |
| | October 2018 | 31 | 1 | 43 | | 32 | 17 | | | | 25 |
| | September 2018 | 35 | | 52 | | 44 | 29 | | | | 40 |
| | August 2018 | 30 | | 31 | | 48 | 20 | | | | 32 |
| | July 2018 | 33 | 4 | 27 | | 25 | 25 | | | | 28 |
| | June 2018 | 27 | 1 | 15 | | 22 | 20 | | | | 17 |
| | May 2018 | 20 | 0 | 1 | | 29 | 21 | | | | 10 |
| | April 2016 March 2018 | 21 | 0 | 2 | | 10 | / | | | | 9 |
| | February 2018 | 25 | | 1 | | 13 | | | | | 15 |
| | Pebruary 2018 | 23 | 25 | 20 | | 1/ | 10 | | | | 14 |
| | Average Requiring Collection % | 1.0% | 25 | 29 | | 32 12% | 10 | | | | 139/ |
| | Collection Reduction Rate % | 10% | 9% | 10% | | 15% | 13% | | | | 13% |
| | conection Reduction Rate / | oz70 | 91% | 90% | | | a at 200/ full | or bighor | | | 6770 |
| | | | | | Average | | | | | | |
| Year | Month Division: | 1 | 2 | 3 | 4 | 5 74 | 6 | / | 8 | 9 | Total Average |
| 2019 | April 2019 | 42 | 124 | 142 | | 111 | 50 | | | | 106 |
| | March 2019 | 20 | 134 | 142 | | 111 | 19 | | | | 100 |
| | Eebruary 2019 | 00 71 | 105 | 145 | | 140 | 40 | | | | 100 |
| | lanuary 2019 | 8/ | 103 | 145 | | 107 | 41 | | | | 87 |
| 2018 | Total Average 2018 | 80 | 21 | 100 | | 107 | 74 | | | | 67 |
| 2010 | December 2018 | 78 | 78 | 107 | | 86 | 74 | | | | 85 |
| | November 2018 | 87 | 44 | 90 | | 70 | 51 | | | | 70 |
| | October 2018 | 79 | 1 | 98 | | 70 | 92 | | | | 68 |
| | September 2018 | 87 | - | 140 | | 109 | 96 | | | | 108 |
| | August 2018 | 89 | | 93 | | 119 | 70 | | | | 93 |
| | July 2018 | 81 | | 80 | | 86 | 109 | | | | 89 |
| | June 2018 | 83 | 2 | 66 | | 68 | 82 | | | | 60 |
| | May 2018 | 83 | 0 | 6 | | 71 | 73 | | | | 47 |
| | April 2018 | 65 | 0 | 7 | | 47 | 18 | | | | 27 |
| | March 2018 | 69 | | 6 | | 50 | | | | | 42 |
| | February 2018 | 80 | | 5 | | 59 | | | | | 48 |
| | Average | 77 | 60 | 82 | | 86 | 65 | | | | |
| | Requiring Collection % | 48% | 22% | 28% | | 35% | 45% | | | | 36% |
| | Collection Reduction Rate % | 52% | 78% | 72% | | 65% | 55% | | | | 64% |
| | c | ontainers Re | quiring Colle | ction (Daily | Average) (| Only collectin | g at 75% full | or higher | | | |
| Year | Month Division: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | Total Average |
| 2019 | May 2019 | 52 | 116 | 88 | | 87 | 41 | | | | 77 |
| | April 2019 | 92 | 148 | 153 | | 122 | 70 | | | | 117 |
| | March 2019 | 86 | 150 | 144 | | 148 | 54 | | | | 116 |
| | February 2019 | 83 | 117 | 157 | | 127 | 43 | | | | 105 |
| | January 2019 | 92 | 108 | 114 | | 118 | 51 | | | | 97 |
| 2018 | Total Average 2018 | 90 | 23 | 72 | | 87 | 82 | | | | 71 |
| | December 2018 | 88 | 86 | 118 | | 101 | 87 | | | | 96 |
| | November 2018 | 104 | 46 | 112 | | 82 | 58 | | | | 80 |
| | October 2018 | 95 | 1 | 121 | | 81 | 104 | | | | 80 |
| | September 2018 | 99 | | 152 | | 121 | 106 | | | | 120 |
| | August 2018 | 98 | | 101 | | 137 | 74 | | | | 103 |
| | July 2018 | 92 | | 84 | | 103 | 122 | | | | 100 |
| | June 2018 | 91 | 2 | 75 | | 79 | 88 | | | | 67 |
| | May 2018 | 91 | 0 | 6 | | 77 | 78 | | | | 50 |
| | April 2018 | 78 | 0 | 7 | | 58 | 20 | | | | 33 |
| | March 2018 | 75 | | 8 | | 55 | | | | | 46 |
| | February 2018 | 83 | | 5 | | 65 | | | | | 51 |
| | Average | 87 | 70 | 90 | | 98 | 71 | | | | |
| | Requiring Collection % | 55% | 25% | 31% | | 39% | 50% | | | | 40% |
| | Collection Reduction Rate % | 45% | 75% | 69% | | 61% | 50% | | | | 60% |

Information based on: City of Pittsburgh Deployment Field Data, Cost Savings Analysis Operating Assumptions, and Item 1 of Sources page



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